

## QUALITY POLICY

**Smith Anderson Group Limited** is dedicated to providing its customers with paper and packaging products which fully meet or exceed their requirements and that are safe and legally compliant, to the specified quality. All applicable statutory and regulatory requirements will be met.

The Company aims to ensure the constant satisfaction of its customers by accurately identifying their requirements and by developing and sustaining relationships with them, and providing packaging which does not pose a risk to human health.

The Company is committed to the training and development of all of its employees and to building long term, mutually rewarding partnerships with its suppliers.

The Company will continually strive for improvement in the quality management system, including those which support its strategic direction.

To achieve this, the company will: -

- Maintain its competitive advantage through the use of cost-effective equipment, systems and best practice methods of operation.
- Continually seek to identify, correct and prevent the recurrence of any non-conformity found throughout its activities to strive for a Zero Defect culture.
- Ensure that the processing and handling of all products intended for food contact are compliant with BRC Global Standard Packaging and Packaging Materials and that any potential risks to products and processes are identified and controlled through Good Manufacturing Practices.
- Regularly review processes for continual improvement of the system and the assurance of conformity and applicable regulatory requirements and monitor performance against these.
- Ensure that resources, training and environment are provided to enable every employee to participate in and contribute to the search for continual improvement.
- Provide a framework for establishing and reviewing objectives.

To apply this policy the Company will establish, maintain and seek to continually improve the effectiveness of a Quality Management System which maintains certification to ISO 9001: 2015 and to the BRC Global Standard (High Hygiene).

The documented system defines responsibilities and authorities for Quality and Hygiene within the company and compliance with this is mandatory for all employees.

This policy shall be communicated to all employees and shall be reviewed annually by Management for its continuing suitability.



Michael Longstaffe  
Chief Executive